



# DEVON & SOMERSET FIRE & RESCUE AUTHORITY

<b>REPORT REFERENCE NO.</b>	DSFRA/11/
<b>MEETING</b>	DEVON & SOMERSET FIRE & RESCUE AUTHORITY (Ordinary Meeting)
<b>DATE OF MEETING</b>	27 MAY 2011
<b>SUBJECT OF REPORT</b>	DEVON AND SOMERSET FIRE AND RESCUE SERVICE YEAR-END PERFORMANCE REPORT APRIL 2010 - MARCH 2011
<b>LEAD OFFICER</b>	DEPUTY CHIEF FIRE OFFICER
<b>RECOMMENDATIONS</b>	<i>that the report be noted.</i>
<b>EXECUTIVE SUMMARY</b>	<p>Attached for your consideration and discussion is the Performance Report April 2010 - March 2011 for Devon and Somerset Fire and Rescue Service.</p> <p>The report looks at a summary of performance and progress against the Corporate Plan Goals, Activities and Targets for 2010/11.</p> <p>This report was also submitted to the meeting of the Audit and Performance Review Committee held on 12 May 2011.</p>
<b>FINANCIAL IMPLICATIONS</b>	None
<b>APPENDICES</b>	<p>Annex 1 – Guide to understanding the Performance Report.</p> <p>Devon and Somerset Fire and Rescue Authority Performance Report, April 2010 - March 2011.</p>
<b>LIST OF BACKGROUND PAPERS</b>	Devon and Somerset Fire and Rescue Authority Corporate Plan 2010/11 – 2012/13

**Guide to understanding the Performance reports**

Much of the new performance report now comes directly from our Performance Information Management System (PIMS), which is now being widely used within the service to access performance information and effectively manage performance.

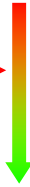
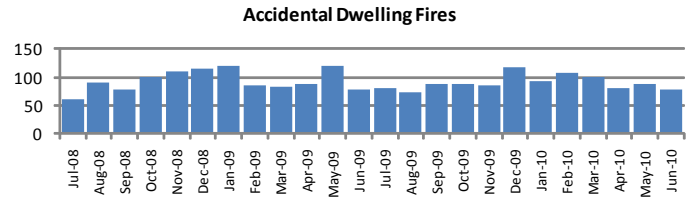
**Top level summary of performance against the Corporate Plan's Goals, Targets and Activities:**

The Corporate Targets, some of which are the former Best Value Performance Indicators (BVPs), are shown in summary tables. For each Target, the following information is presented:

Measure name  
Rate = Number per 10,000 Dwellings

Direction of Travel shows the numbers of fires within each month over the past 24 months to show trends, spikes and direction of travel.

Arrow showing required direction of performance

Goal 1 - Targets	April 2010 - June 2010 (Year to Date)				Direction of Travel
	Actual	Target	% Change Target	Previous Year	
Rate Accidental Dwelling Fires (per dwelling) 	3.4	3.5	-2.9%	4.0	
# Accidental Dwelling Fires	248	257	-3.5%	285	

Measure name  
# = Number

**Actual** = shows cumulative performance from April to June 2010

**Target** = shows cumulative target from April to June 2010

**% Change Target** = percentage change from Actual to Target

Performance here is given a Red, Amber, or Green rating.

- Red shows performance that is more than 10% below target.
- Amber shows performance is 10% within target.
- Green shows performance which has achieved or exceeded

**Previous Year** = shows cumulative performance from April to June 2009